

THE LOUNGE FEEDBACK RAFFLE - September 2025 - September 2026 TERMS OF PARTICIPATION & PRIVACY POLICY

TERMS OF PARTICIPATION

Participation in the raffle is only possible when meeting the following conditions and criteria. Participation in the raffle is contingent upon the acceptance of the Terms of Participation:

- 1. For the raffle operated by OUTLETCITY AG, Hugo-Boss-Platz 4, 72555 Metzingen, eligible participants must be at least 18 years old at the time of participation. Each participant must take part in person. Failure to comply will result in exclusion.
- 2. The prize per draw includes:
 - 1x three course dinner for two persons with champagne at Bollicine&Co. Bar worth € 150
 - 1x € 200 shopping voucher for Outletcity Metzingen

The prizes will be awarded in the form of vouchers to the winners, which then can be redeemed. The respective voucher terms and conditions apply.

- 3. The raffle shall take place from 15.09.2025 30.09.2026, as determined by OUTLETCITY AG. Participation is only valid during the abovementioned period. Participation is achieved through completing the "The Lounge Feedback" survey for Outletcity Metzingen and sharing a valid E-Mail address and the accepting these terms and conditions.
- 4. No cash value. The prizes are non-transferrable. Prize trading is excluded.
- 5. The announcement of the winners will be conducted by Outletcity Metzingen. The drawing of the winners will take place monthly on the 10th of the month following participating in the survey and will be drawn randomly from all eligible participants as according to Sections 1 and 3.

The winners will receive notification of their prize by the 15th of the month following participation in the survey via the E-Mail address they supplied. Further details regarding any conditions and the redemption of the prize will be provided in said E-Mail. Should the prize-winner not confirm their acceptance of the prize within 48 hours upon being informed of his/her winning, or should the prize-winner not be reachable at the given E-Mail address, the winnings will be forfeited or re-drawn.

6. During the collection period stated in the prize notification, the vouchers can be collected from the Outletcity Welcome Center, Reutlinger Str. 58, 72555 Metzingen during regular opening hours upon presentation of a valid ID document.

- 7. Employees of OUTLETCITY AG, its affiliate companies, the city of Metzingen, the Metzingen Marketing-und Tourismus GmbH company, employees of brand provides at Outletcity Metzingen are exempt from participation.
- 8. OUTLETCITY AG retains the right to exclude participants from the promotional event without notice if those participants violate the conditions of participation, or in particular, attempt to manipulate the drawing in any way.
- 9. OUTLETCITY AG retains the right to cancel the promotion in part or in whole, especially in the case of when the promotion cannot be executed according to plan.
- 10. OUTLETCITY AG assumes no liability for technical problems or content mistakes in the raffle and assumes no liability for material or legal deficiency of the rewards, or other deficiencies that may arise in context of the prizes.
- 11. The participant agrees to abide by these rules.
- 12. The raffle follows German law exclusively. Legal recourse is excluded.

PRIVACY POLICY

- 1. The responsible party is OUTLETCITY AG. Telephone: +49 (0) 7123 92340 E-Mail: service@outletcity.com; Our privacy officer can be reached at datenschutz@outletcity.com
- 2. OUTLETCITY AG will use any information gathered during the course of the raffle to contact the prize-winners. The legal basis for the processing of the data is Art. 6 Abs. 1 Lit. b DSGVO.

The data used for the purposes of the raffle will be deleted as soon as our contractual and legal obligations have been met. The personal information of the prize-winners are relevant for the booking of the prizes and will be retained as booking information. Additionally, the information must be retained as record of proof for the distribution of prizes until the statutory period is over.

For information regarding the processing of personal data inside of the Outletcity Club, please review the respective Data Privacy policy at https://www.outletcity.com/en/metzingen/datenschutz.

- 3. You cannot participate in the raffle promotion without providing your personal data.
- 4. Your data will not be shared with third parties.
- 5. You have the right to information, to correction, to deletion and to restriction of processing as well as a right to data portability in accordance with the respective legal provisions

You retain the right to file a complaint with the responsible oversight authority with regard to the processing of your data.